

STATE CONTROLLER'S OFFICE
PERSONNEL/PAYROLL SERVICES DIVISION
P. O. BOX 942850
Sacramento, CA 94250-5878

DATE: April 25, 2017

CALATERS GLOBAL LETTER #17-003

TO: Agencies Participating in the California Automated Travel Expense Reimbursement System

FROM: Debra Spellman, Chief
Personnel/Payroll Services Division

RE: CALATERS GLOBAL SYSTEM UPDATE – JAVA WEB START

CalATERS Global utilizes a Netscape Plugin Application Programming Interface (NPAPI) mechanism to launch our system. Due to advancements of web technologies, many of the more common web browsers such as Google Chrome, Mozilla Firefox, and Microsoft Edge have removed or will be removing support for NPAPI. To ensure compatibility with these web browsers, CalATERS Global will now use Java Web Start. A Java Web Start User Guide will be available under the “What’s New” and “Frequently Asked Questions (FAQs)” sections on the CalATERS Global website:

http://www.sco.ca.gov/calaters_global.html

The scheduled date for this system update is Wednesday, April 26, 2017. If the date changes, we will notify departments via email through listserv. To receive this type of notification, please ensure your name and email address has been added to the CalATERS Global Letters list:

http://www.sco.ca.gov/calaters_global_letters.html

If you have any questions, please contact the CalATERS Help Desk and refer to this letter.

DS:LR